

**PHYSICIANS HEALTH CENTER**  
**Occupational Health Specialists**

**After Hours Protocol**

**If an employee requires after-hours medical care:**

Call **(305) 871-3627** and our after-hours service will have a Physician return your call within 30 minutes to discuss the injury with your employee and/or supervisor. The Physician will determine the appropriate course of action – i.e. Tylenol, ice, bed rest, Emergency Room visit.

**After-Hours Injury and Drug and Alcohol Testing Protocol**

If there is an incident requiring a drug/alcohol test at night or on the weekend, the supervisor/security should follow the procedures listed below:

- 1- Call Physicians Health Center at **(305) 871-3627** to connect to the PHC After-Hours Service.
- 2- Specify that you need a Drug/Alcohol Collector to call you and leave name and phone number where you can be reached. If possible, please leave a secondary number.
- 3- Collector will return the call. Advise him where you need the test done, and you will be given an approximate time when he will arrive.

**If an employee must be taken to a Hospital ER:**

- 1- Give the Drug Screen Collector the name of hospital where the employee has been taken.
- 2- Your employee should report to Physicians Health Center the next day, if released from the ER.